



# Return



Fill out, sign and return by email to:  
[mbgtc\\_retoure@mercedes-benz.com](mailto:mbgtc_retoure@mercedes-benz.com)

## Customer data

Customer name (for companies: business name)

Contact person

Street

Postcode/Town

Telephone

Telefax

## Delivery details

Delivery note number

Delivery note date

Invoice Number

Invoice date

Different delivery address

E-mail

## Reason for complaint

01 = wrong part ordered    02 = wrong part delivered    03 = part defective    04 = different quantity ordered    05 = invoice data incorrect  
06 = price incorrect    07 = shipping costs incorrect    08 = return (not liked/need)    09 = other reason

Item number	Reason for complaint see legend above	Quantity	Name of item	Remark
Other information:				

Town, date

Signature of customer

The acceptance of all goods returned is subject to reservation. Once the returned item has been checked by our Customer Service, we will inform you as soon as possible regarding the next step.